Wisdom is not the product of schooling but the lifelong attempt to acquire it.
- Albert Einstein

Design, Learning, and Collaboration

Gerhard Fischer and Hal Eden
Spring Semester 2007

Introduction and Overview of Course, Jan 17, 2007
Design

- **natural science**: “how things are”
  - knowledge about natural objects and phenomena
  - primary interest: analysis
  - examples: physics, chemistry

- **sciences of the artificial**: “how things might be” (and ought to be in order to attain goals and to function)
  - knowledge about artificial objects and phenomena
  - primary interest: synthesis
  - artificial things are as they are only because of a system's being molded, by goals and purposes, to the environment in which it lives
  - examples: engineering, medicine, business, architecture, painting, universities, cognitive artifacts, notations

- **design** = although there is a huge diversity among design disciplines, we can find common concerns and principles that are applicable to the design of any object, whether it is a (scientific, mathematical) notation, a household appliance, a housing development, a software system, .......
Design Domains and Design Methodologies

- **domains**
  - software design and software engineering
  - architecture and urban design
  - design in the creative arts
  - design of learning environments
  - design of collaboration environments

- **methodologies**
  - professional-dominated design
  - user-centered design
  - participatory design
  - interaction design
  - collaborative design
  - learner-centered design
  - meta-design
Learning

- **lifelong learning** → “learning is inherent in human nature, an ongoing and integral part of our lives, not a special kind of activity separable from the rest of our lives”

- **learning on demand** → the way we learn is trying something, doing it and getting stuck. When we’re stuck we are ready for the critical piece of information. The same piece of information that made no impact at a lecture makes a dramatic impact when we’re ready for it.

- **learning and teaching:**
  - "A major illusion on which the school system rests is that most learning is the result of teaching" — Ivan Illich (in "Deschooling Society")
  - learning and teaching are not inherently linked → much learning takes place without teaching and **much teaching takes place without learning**
Learning

- **learning and working**
  - learning is a new form of labor
  - learning is often a collaborative effort among colleagues and peers
  - more and more knowledge, especially advanced knowledge, is acquired well past the age of formal schooling, and in many situations through educational processes that do not center on the traditional school

- **learning about  learning to be**

- **learning when the answer is not known**
Collaboration

- **collaboration: a necessity, not a luxury** → the individual, unaided human mind is limited: there is only so much we can remember and there is only so much we can learn

- **collaboration — with whom:**
  - ourselves — e.g., capturing our thoughts of the past
  - all stakeholders — e.g., clients, designers, customers, users
  - colleagues — e.g., supporting long-term, indirect collaboration, software reuse tools — e.g., knowing which tools exist, how they can be used, how they can be tailored to our specific needs
  - critics and agents — e.g., shared knowledge of the task at hand, information volunteering

- **distributed cognition — between:**
  - socially (human beings)
  - technologically (humans and things/computational artifacts)
  - temporally (across time)
  - spatially (across space)
WWW: From Broadcast to Collaboration Medium

M1: The Web as Broadcast Medium
- Web Master
- Web Users
- World Wide Web
- Delegation

M2: Broadcast with Feedback
- Feedback (via email or forms)

M3: Evolutionary and Collaborative Design
- Seed
- Distributed Collaboration
Example: Web 2.0

- **source**: Tim O’Reilly “What is Web 2.0 — Design Patterns and Business Models for the Next Generation of Software”

<table>
<thead>
<tr>
<th>Web 1.0</th>
<th>Web 2.0</th>
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<td>individual contributions</td>
<td>collective intelligence</td>
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**claim**: network effects from user contributions (= knowledge sharing) are the key to market dominance in the Web 2.0 era
The Aided, Collective Human Mind — Exploiting the Social

Power of Collective Human Minds, Aided by Technology
Innovative System Development Efforts In Support of Design, Learning and Collaboration

http://l3d.cs.colorado.edu/research/projects.html

<table>
<thead>
<tr>
<th>Name of System</th>
<th>Objectives / Domain</th>
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<td>Domain-Oriented Design Environments (DODEs)</td>
<td>kitchen design, computer network design, voice dialog design, .....</td>
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<td>Dynasite / livingOrganizationalMemory</td>
<td>WWW support for collaborative design, Sources, Dynagloss, ....</td>
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<td>AgentSheets, Visual AgenTalk, Behavior Exchange</td>
<td>substrates for DODEs, simulation, end-user programming, sharing the work</td>
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<td>Envisionment and Discovery Laboratory (EDC)</td>
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<td>Swiki / Squeak</td>
<td>organizational memories created by collaborative knowledge construction</td>
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<td>Clever: Cognitive Levers</td>
<td>rethinking distributed cognition for people with cognitive disabilities</td>
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Intersection of Design, Learning and Collaboration and their Changing Nature through New Media
The Tension between Human and Computational Power

The power of the unaided individual human mind remains constant over time.

Computing power increases at an exponential rate.
The Course

- This course will consist of
  - lectures,
  - guest lectures,
  - demonstration of existing major prototype systems
  - readings (from outside source and from our own writings)
  - small assignments
  - independent research activities by groups of students
  - a major project by groups of students.

- small assignments
  in order to be able to conduct class meetings as discussion sessions, students need to informed; reading assignments for a class session will be before the class and students will be asked to reflect upon their readings in small assignments
The Course — Continued

- **Independent Research Activities by Students (in groups)**
  This part of the course will provide students with an opportunity to engage in self-directed learning in the context of independent research explorations (this work is more conceptual and *complements* the work in the course project). Students will present their research about these topics in class some ideas. A list of suggested topics will be provided by the instructor.

- **Major Project (in groups)**
  purpose: to gain an in-depth understanding of a theme relevant to the course. Projects need to be carried out through a learning-by-doing approach throughout the semester, preferably as a collaborative activity of team(s).

  **Requirements for Projects include:**
  - An Initial Description of your Course Project
  - Project Proposal
  - Progress Report
  - Final Report
Expectations about Involvement of Students

- active participation → presence in class
- readings and small assignments
- independent research
- projects
- create a community: (peer-to-peer learning, website)
Course Information Environment


- all course work (lecture notes, assignments, questionnaire) will be distributed, documented, and shared via the Swiki
Grading

- Grades will be based on:
  - active and meaningful participation in class — this will be measured primarily by the quality of the contributions, not by the quantity (obviously zero quantity does not indicate any quality), by interesting, unsolicited contributions of relevance to the class, and by answers to small assignments
  - independent research activities — including written report and presentation in class
  - the quality of the process and outcomes of the semester project (a handout about projects will be provided and discussed in an upcoming class meeting)
  - a self-assessment of the students provided to the instructors at the end of the course

- Weight distribution
  - assignments and contributions in class 25 percent
  - independent research 25 percent
  - semester project 35 percent
  - self-assessment (which will be honored “as is”) 15 percent
Self-Application: A “New Culture” for this Course

- “symmetry of ignorance” — stakeholders are aware that while they each possess relevant knowledge, none of them has all the relevant knowledge

- teacher, learner = f{person} \rightarrow \text{teacher, learner} = f{context}

- the knowledge for (re)solving complex, real-world problems does not exist \textit{a priori}, but is generated through collaboration among stakeholders
Passion for Learning — Beyond Tests

COMMENTSARY • OPEN FORUM

Tuesday, May 2, 2000

IF MOZART AND MICHELANGELO WERE STUDENTS IN TODAY’S AMERICAN SCHOOLS...

"WOLFGANG! MIKE! STOP WASTING TIME! YOU SHOULD BE DOING PRACTICE DRILLS FOR THE STATE EXAMS!!"